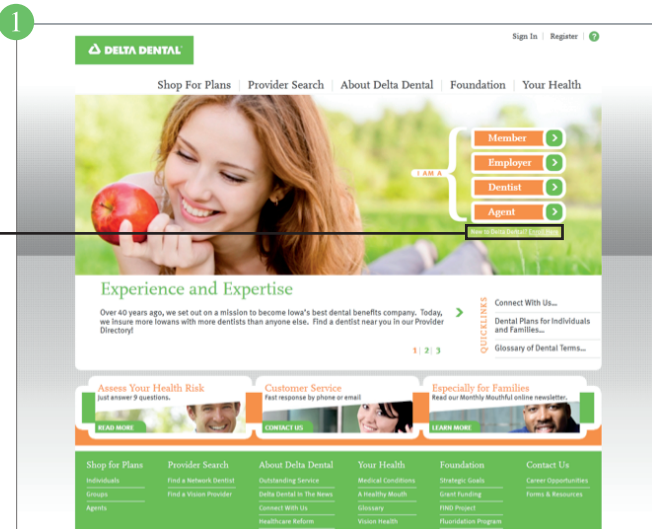


Member Connection

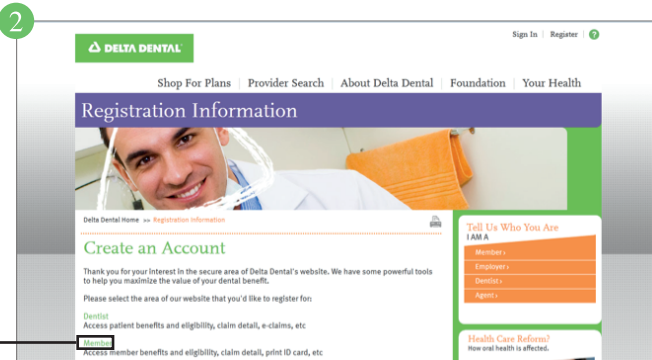
Connecting with Delta Dental of Illinois is easy!

Get real time benefit and claim information 24 hours a day, seven days a week online through the Member Connection at www.deltadentalil.com or through our automated phone system at 800-323-1743.



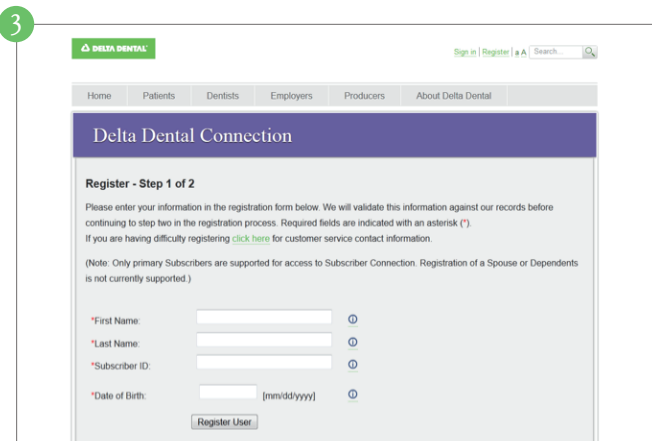
With the Member Connection, you can find everything you need to know about your and your covered dependents' benefits, including:

- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Benefit levels
- Frequency and age limits
- Waiting periods
- Preventive history
- Explanation of Benefits (EOBs)



To register for the Member Connection, you need to:

1. Go to www.deltadentalil.com and select "New to Delta Dental? Enroll Now"
2. Select "Member" from the Registration page.
3. Complete the online registration. Enter the primary enrollee's first and last name (the name must appear exactly as your employer entered during enrollment; e.g., "Bob" may be "Robert"), the assigned subscriber ID or Social Security number (enter nine digit number with no dashes), and date of birth (enter two-digit month, two-digit day and four-digit year with dividers, e.g., 03/15/1984).



4. Once registered, you can easily access your and your covered dependents' benefits and claims information, print a temporary ID card, sign up to receive electronic EOBs (Go Green E-Statements), conduct a procedure code search and access EOB history.

Automated Phone System. Faster service for you.

You can also call 800-323-1743 to access our automated phone system 24 hours a day, seven days a week or to speak to a customer service representative during normal business hours (7 a.m. to 7 p.m. Monday through Thursday, 7 a.m. to 6 p.m. Friday, Central Time.).

4

DELTA DENTAL

My Account | Log Out | ?

My Benefits | Provider Search | Enhanced Benefits | Resources

My Benefits

Benefits & Claims | ID Card | Go Green E-Statements | Procedure Code Search | EOB Summary

Member Benefits

Delta Dental Home >> Member >> My Benefits >> Benefits & Claims

Benefits: JANE DOE **Special Cond.**

Below is a complete listing of dental benefits for everyone enrolled on your dental plan. Information on eligibility, frequency, age limits, maximums and deductibles, benefit levels, waiting periods, and plan-based wellness is included below.

Please examine this information carefully. If you believe any of this information is in error, please [contact us](#).

Benefits & Eligibility as of: 9 >

This is not a guarantee of benefits and does not cover all plan details. If there are any differences between the information stated here and the group contract, the group contract will govern. All benefits are subject to deductibles, contract maximums and eligibility on the date of service. The eligibility and benefit information is only valid for the following subscriber on the date shown above.

☒ EXPAND ALL CATEGORIES

☒ ELIGIBILITY ☒ FREQUENCY/AGE LIMITS ☒ MAXIMUMS & DEDUCTIBLES ☒ BENEFIT LEVELS
☒ EXTRA BENEFITS LEVELS ☒ PREVENTIVE HISTORY ☒ CLAIMS

Eligibility

Drag Section to Reorder

Name	Amount Used				
	Regular Deductible	Regular Maximum	Ortho Maximum	Ortho Life Maximum	Custom Maximum
JANE DOE					
Birthdate					
Start					
End					
FAMILY DEDUCTIBLES & MAXIMUMS					
	\$0.00	\$229.40	\$0.00	\$0.00	\$0.00

Frequency & Age Limits

Drag Section to Reorder

Standard Coordination of Benefits

Child Coverage Age: 26 Student Coverage Age: 99 Adult Orthodontic: No Dependent Orthodontic Age: 19

Services	Frequency Limit	Age Limitations
Initial/Periodic Exam	Allowed 2 in a benefit year	None
Full Mouth or Panoramic X-rays	Allowed at 5 year intervals	None

BENEFITS

SUBSCRIBER NAME:
Jane Doe

COVERAGE TYPE: Self + 2 Or More Dependents

MEMBER NUMBER: 000000000

GROUP NUMBER:
00000-000-00000-00000

GROUP NAME:
Company ABC

QUICKLINKS

[Vision Plans, Too... >](#)

[Oral Health Information at Your Fingertips... >](#)

[Individual Dental Plans... >](#)

Health Care Reform?

How oral health is affected.

[READ MORE](#)

Customer Service

We're here to help, 24/7.

[CONTACT US](#)